

Quality policy

An essential part of the company's policy is to ensure and improve our competitiveness by meeting our customers' requirements regarding the quality of our products and services and the quality of collaboration day in day out. We offer our customers intensive support when processing our products, because the customer's satisfaction with their product is also reflected in the satisfaction with our products.

We strive for long-term customer relations, whereby we continuously develop our range of services in close collaboration. We see increasing demands on product features and quality as an opportunity to improve our competitiveness.

Consistently high raw material quality plays an important role in reaching our quality standards. We ensure this by selecting raw materials and suppliers carefully. We expect a high level of quality awareness and responsibility from our suppliers and check this via regular supplier assessments.

We are committed to achieving ambitious goals and continuously track progress. We achieve our goal through committed and motivated employees and a quality management system that is implemented across the board and covers all areas of our company. This also includes functioning hygiene management with standards and specifications to guarantee flawless products for our customers and to protect our employees.

The principle of error prevention and continuous improvement is something that we live and breathe. A central pillar of this is our "Passion 4 Performance" programme. This involves using Lean Six Sigma methods to make processes more efficient and safer and to promote holistic thinking.

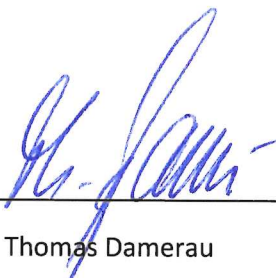
Our sustainability, environmental and ethical policies define other important elements that contribute to the quality of our products and services. This includes compliance with legal requirements, the economical and efficient use of energy and resources, and open communication.

Minden, 01/10/2023

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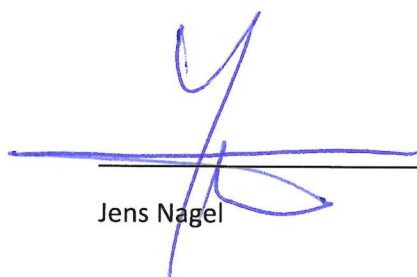


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